

SAP ABAP TECHNICAL CAPABILITIES

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- **SAP ABAP Technical Capabilities** Our consultants provide depth of business vertical knowledge and technical expertise to meet your short-term goal realization or long-term TCO reduction needs. Want to increase the value of the existing SAP applications footprint, we can help you with complete spectrum of SAP service offerings
- Requirement gathering
- Prepare or modify Technical specification and Unit Test plans
- Develop or modify – RICEF Objects Forms, Reports, Enhancements, Conversions
- Interfaces with internal or external systems involving processing of files, spreadsheets, XML or ALE/IDOC
- CRM Technical Support (Web UI development etc.)
- Work Flow development/enhancement
- Unit testing
- Delta version of training and documentation
- SAPSUPPORTTEAM/Customer standards, process and templates to be used

Illustrative ABAP Support Requests that we handle

RICEF	Simple	Medium	Complex
Reports (if it's not standard, then it has to be developed (Custom Development))	<ul style="list-style-type: none"> • Classic reports with 7-8 fields and one screen/ list for output • Simple ABAP Queries • Changes to existing Classic/ALV reports with additional logic 	<ul style="list-style-type: none"> • ALV reports with a maximum of 10 fields for output • Reports involving logical calculations. 	<ul style="list-style-type: none"> • Interactive reports with drill down features, sub reports and additional GUI components. • New ALV Reports with grid features display. • Reports with complex logical calculations.
Interfaces (relates to Idoc or ALE or File transfer or XML file transfer)	<ul style="list-style-type: none"> • Adding 1-2 fields to existing custom IDOC or other interfaces • Updating master data records from CRM to SAP 	<ul style="list-style-type: none"> • Data conversion from external DB into SAP via IDOC • Message Splitting & Message merging 	<ul style="list-style-type: none"> • New custom IDOC development • Conditional updates from Non SAP to SAP system using look-ups (Business connectors)
Conversion (tools cover BAPI, LSMW, BDC)	<ul style="list-style-type: none"> • Converting new file structures with 6-7 fields from legacy to SAP • Convert and map employee details from legacy system to SAP 	<ul style="list-style-type: none"> • Invoice posting using FB50 • Create rebate agreements using VB01 	<ul style="list-style-type: none"> • Converting invoice images from SAP to a third party system • Data conversions for transactions with Tab strips and table controls
Enhancements (methods include BAdI, User Exit, Implicit or Explicit Enhancement)	<ul style="list-style-type: none"> • Writing Sample programs for data upload • User exits to sort sequences in lists 	<ul style="list-style-type: none"> • Add fields to VBRK & VBRK for interface • Modify user exit to calculate shipment cost 	<ul style="list-style-type: none"> • User exits for availability & additional credit checks • Enhancing screens using BADI's
Forms (includes development work related to ABAP Script, Smartform, or PDF)	<ul style="list-style-type: none"> • Addition of header items with Logo's • Creation of letter heads 	<ul style="list-style-type: none"> • Change of logos and header item based on company codes • Forms with page breaks or line item over flows. 	<ul style="list-style-type: none"> • Dynamic changes in box dimensions • Language translations <p>e.g. – English to Arabic</p>

SAP ABAP Support Requests handling

- **SAP ABAP Technical Capabilities**

Our SAP Service Portfolio Includes The Following:

- Implementation & Rollout Services

- Shared/Managed Services Support using flexible models & SLA frameworks
- Business Intelligence & Analytics
- Integration Service Offerings
- Mobility Services around SAP
- ABAP Development Factory

SAP Expertise At SAP Support Team

- Core ERP Modules and ABAP
- BI & Analytics
- Basis/DBA/Systems Administration
- Solution Manager Integration Service Offering
- Enterprise Portals
- Surround SAP – Integration with 3P Applications, SharePoint Portal, Mobile extensions

Why SAP Support Team?

- **SAP ABAP Technical Capabilities**
Focused on Collaborative Solutions to integrate SAP with other platforms such as Microsoft for seamless integration and enhancing the end-user experience

Shared Services Models & Frameworks to stabilize and manage the overall Support Costs and enabling roadmap for future process optimization & transformation

ABAP Factory Model to improve overall development process and reduce costs by 25-30%

Focus on long term relationships with clients

24x7 visibility to our customers through online portals and dashboards

Process driven service delivery and governance

We have been providing **Onsite and Remote** development services at a cost effective price. Our Remote Development solution allows customers to spend IT budgets on value-added development instead of paying consultants' T&M expenses